Quality and Environmental Policy

High Performance Supplies Ltd is committed to maintaining the highest standards in all our activities to provide a quality service to meet and exceed our clients' and other interested parties' expectations and requirements. We aim to do this in a responsible and considerate manner, to benefit the natural environment, our stakeholders, our employees and the business as a whole.

Key to our commitment to continual improvement is the goal of understanding, and meeting, both the needs of our clients and the natural environment, thereby achieving client satisfaction in a sustainable manner. Our aim is to do things right, first time, every time, and to this end we aspire to:

- Continually understand and fulfil the changing requirements and expectations of our clients and other interested parties in a constructive and sustainable manner; thereby achieving client satisfaction and compliance with all regulatory, statutory and other requirements as a minimum;
- Understand what constitutes acceptable standards, through the setting, monitoring and reviewing of client and environmentally focused objectives and targets, and ensure these are communicated to all persons working on our behalf;
- Continually working towards preventing pollution, protecting the environment and assisting our sub-contractors to work in a similarly environmentally conscientious manner;
- Maintain dialogue with our clients, employees and other stakeholders;
- Control, communicate and review all our processes that are crucial to delivering client satisfaction, and achieving compliance with all regulatory, statutory and other requirements, notably through the implementation and maintenance of our Quality Management System (QMS);
- Provide a working environment to encourage employees at all levels to direct their abilities to the continued success of the organisation, the interests of the natural environment and the satisfaction of clients, as well as their own personal fulfilment.

High Performance Supplies Ltd is committed to achieving continual improvement of both its performance and the effectiveness of its processes, as contained within its QMS, and to comply with the requirements of ISO 9001:2015. Adhering to these will allow us to understand, control and enhance how we meet the needs of our clients and achieve responsible environmental stewardship.

The Director is accountable for the effective implementation of this policy, and the wider QMS, but with the assistance and commitment of all employees within their specific area of responsibility. Notably, the Person with Responsibility for the QMS shall be responsible for ensuring that this policy and the QMS is implemented and maintained throughout High Performance Supplies Ltd.

High Performance Supplies Ltd will seek to embed this policy into 'business as usual' activities, and will communicate them to all our employees, any persons working on our behalf and other interested parties, via our QMS and website. This policy will be reviewed annually to ensure it continues to meet the needs of the organisation, and reflects new developments, changes in legislation and feedback from clients, persons working on our behalf and other interested parties.

Wilmer Barrios
Director
22nd October 2026